

Corporate Performance Report 2020-21: 2nd Quarter

Executive Portfolio Holder:	Val Keitch, Strategy and Policy
Strategic Director:	Kirsty Larkins, Director of Strategy and Commissioning
Lead Specialist:	Brendan Downes, Performance and Change
Lead Officer:	Cath Temple, Specialist - Performance
Contact Details:	Cath.temple@southsomerset.gov.uk or 01935 462587

Purpose of the Report

1. This report sets out the current position of the Council's agreed key performance indicators and covers the period from July to September 2020 (Q2).

Forward Plan

2. This report appeared on the District Executive Forward Plan with an anticipated Committee date of November 2020.

Public Interest

3. The council is accountable to the local community for its performance. We publish performance monitoring information to demonstrate outcomes and to highlight opportunities to learn and improve for the future.

Recommendations

4. The District Executive is asked to note and comment on the report.

Background

5. The Council monitors a set of Key Performance Indicators (KPIs) which are published on our [website](#)

Quarter 2 Performance

6. The attached report includes our performance from July to September 2020 and covers KPIs for each of the five themes within the Council Plan.
7. The KPIs were revised for this year to align more closely with the areas of focus within the Council Plan 2016/21. Some of the measures are annual therefore there is no data to report this quarter.



South Somerset District Council

8. Covid-19 continued to have a significant impact on our services during this reporting period. Demand for our services remained high, whilst needing to set up additional services to aid our communities and businesses during the pandemic.
9. The Digital Team is now in place and working hard to implement new systems and ways of working to assist with our changed workplace.
10. The attached report shows that in some areas there were dips in performance during quarter 2. The commentary provided within the report is from the relevant Lead Officer and gives greater detail into the background and improvement plans in place. Overall, 18 KPIs are showing a steady or improving position and 15 KPIs are either on or above target. We continue to monitor performance closely and take action as appropriate.

Financial Implications

11. There are no direct financial implications related to this report.

Legal implications (if any) and details of Statutory Powers

12. Not applicable for this report

Risk Matrix

13. This report is for information and comment only, there is no risk profile.

Council Plan Implications

14. This report is consistent with the Council Plan 2016/21.

Carbon Emissions and Climate Change Implications

15. This report covers some of the measures from the Environment Strategy.

Equality and Diversity Implications

16. There are no direct implications within this report.

Privacy Impact Assessment

17. There are no direct implications as the report contains no personal data.

Background Papers

- Council Plan 2016/21 and Annual Action Plan 2020/21.